

## **Mind & Body Naturals Shipping and Return Policy**

**Shipping Policy:** MIND & BODY offers \$5 flat-rate shipping for all orders placed through mindandbodynaturals.com . Following the placement of your order, it will go to processing at the warehouse and be finished within 1-2 business days and shipped out via USPS priority flat rate shipping. Tracking information will be provided on each package.

**Kratom:** We only ship to the United States at the moment. Due to local state regulations, we are unable to ship to the following states: Alabama, Arkansas, Indiana, Rhode Island, Tennessee, Washington, DC, and Wisconsin. Additionally, we are unable to deliver to Denver and San Diego. Before placing an order, kindly check your local state, city, and/or county laws and regulations. We're not in charge of it, we do not ship outside of the United States of America.

**Refunds and Product Returns:** MIND & BODY has a 100% satisfaction guarantee policy and shall provide customers a refund of all monies paid if the customer returns the product to you within sixty (60) days of the sales transaction. If you are not 100% satisfied with our products, you may return the items for a refund if (i) neither you nor we have terminated the Agreement; (ii) the products were purchased within two (2) months; and (iii) remain in resalable condition (as defined in the Policies and Procedures). The refund shall be 100% of the purchase price. Shipping and handling charges incurred WILL NOT be refunded.

For any questions please contact support at [support@mindandbodynaturals.com](mailto:support@mindandbodynaturals.com)